

SUVIK

CUSTOMER FEEDBACK FORM

GENERAL

Name of Customer	: ROYAL TOUCH ALUMINIUM
Address & Contact Nos.	: CHANGODAR
Concerned Person	: Shri Shantibhai Patel.

ITEMS USED BY THE CUSTOMER 600 KVA SCVR.

Dear Sir,

We are implementing ISO 9001:2000 Quality systems in our company. In this regard we would like to have your views about our product and services.

CUSTOMER'S VIEWS ABOUT THE PRODUCT & SERVICE

Please tick (✓)

Feedback Points	Excellent (100)	Very good (80)	Good (60)	Satisfactory (40)	Not satisfactory (20)
Quality of Product	✓				
Availability of Product	✓				
Attitude towards customer	✓				
Response against any type of complain	✓				
Delivery commitment.	✓				

Please tick in appropriate column on the basis of your actual experience with us..

We thank you in advance for your early reply.

Thanking You,

